**SERRA Technology and Automation Review Committee Meeting Minutes - draft**

**November 20, 2019, 9:30 a.m.**

**San Diego County Library, 5560 Overland Ave. Ste. 110**

**San Diego, CA 92123**

**Conference call: (844) 844-0014 Access code: 612305**

**Teleconference sites: None**

# Call to Order

9:40 a.m.

# Assignment of Minutes Taker

Next person alphabetically by last name after Sam Liston who is physically present at the meeting.

Jacqui Petri

# Roll Call

Katy Duperry, Escondido; Phil Gunderson, San Diego Public; Sam Liston, Oceanside; Jennifer Lawson, San Diego County; Vy Tu, Coronado; Jacqui Petri, Carlsbad

# Approval of the Minutes from the July 24, 2019 meeting

As there are too few members in attendance today who also attended in July, Katy will send the draft minutes for approval by email or move this to the next STARC meeting agenda.

# Updates from STARC members

Carlsbad no longer offers Kanopy streaming video. Heather Pizzuto is retiring in April.

Oceanside offers hoopla! The library capped the cost of eContent available to patrons at four dollars and capped patron use at four plays per month. Patron use of Link+ has made clear that a library of their size benefits by leveraging the borrowing power of larger systems. Oceanside Unified student ID numbers can be used as library card numbers (does not extend to Vista Unified students within Oceanside).

SDCL is offering the Sora OverDrive app. A library partners with a school and those students can be authenticated as OverDrive users associated with that library whether or not they have a library card. The Collection Development team has a new children’s selector. The Bonita branch will move into their community room for several months while it is renovated and a new children’s room added.

SDPL migrated from Sirsi-Dynix to Polaris in August. Seems to be working generally as expected.

Escondido also migrated to Polaris in August. The library no longer charges for media checkouts. The music CD collection has been purged and the space will house some added Asian foreign language books. Escondido is also increasing the budget allocation for their OverDrive Advantage collection.

Coronado received grant money to participate in Link+ for one year.

# Open Issues:

* 1. Volunteer for Vice-Chair : Sam Liston
  2. Flipster Update
     1. How is Flipster working out for your libraries? Better/worse than RBDigital?

Multiple attendees reported that patrons miss the RBDigital read-aloud feature. In addition, some patrons don’t like the Flipster app and some favorite titles were lost in the transition. Each of us could report the accessibility issue to Megan Allen at EBSCO in the hopes that the more comments they receive the more likely they might be to address it. We would like to see consortium-level use so we can develop a metric to help us decide what our renew/discontinue point is; Katy will request that EBSCO report library card and checkout data to us.

* + 1. Did SDCL add any additional titles to Flipster and if so, which ones? Are they only available to SDCL card holders, or to all SERRA patrons?

Jennifer asked for a curated list from EBSCO.

* 1. How often we meet- every 2 months or every 3?

Quarterly meetings will suffice until we develop or are assigned a new project.

* 1. Update on Link + and Museum Passes from the Directors (has anyone heard anything?)

Katy and Sam will request an invitation to present the feasibility and benefits of museum passes to the Serra Admin Council at their meeting in February. After SDCL announces their decision regarding their next ILS, Serra directors will have a key piece regarding the cost of implementing Link+ for all Serra libraries. STARC will request pricing options to present at the Serra meeting in February. SDCL and Coronado’s courier and INNReach costs would be helpful to have on hand as well.

* 1. 2020 Census- providing computers/staff/information for people who want to participate in the census

Escondido, Oceanside and SDCL are setting up one to three census-dedicated computers at each branch. SDPL’s OPACs can be used to complete the census form. The Census Bureau made presentations to some SDCL managers about how to facilitate participation (such as reminding all library program attendees to do the census) and the benefits of people participating. A Census Bureau FAQ will be available and staff will be available to help.

* 1. Issues to address/actions to take by STARC in 2020

Katy will ask Escondido’s director to ask the Admin Council about the Serra website and how to post agendas and minutes.

* 1. Anything new suggested by STARC members

# Action items

🞏 Katy will email the July 24 meeting minutes to appropriate members for approval or table approval until STARC’s next meeting

🞏 Katy will share Megan Allen’s contact information and 🞏 members will report patron expectation of the read-aloud feature in the Flipster app.

🞏 Katy will request that EBSCO report library card and checkout data to us.

🞏 Katy and Sam will request to be added to the Serra Admin Council’s February meeting agenda and 🞏 will prepare a presentation of the benefits of museum passes and Link+.

✓ SDCL (see Jennifer’s STARC post “Link+ costs” from January 2019) and 🞏 Coronado will provide Katy and Sam their Link+ courier and INNReach costs.

🞏 Katy will ask Escondido’s director to ask the Admin Council about the Serra website and how to post agendas and minutes.

# Next Meeting

Tentatively March 18, 2020 – Jennifer Lawson will please reserve a room.

Meeting adjourned at 10:54 a.m. Minutes respectfully submitted by Jacqui Petri.